

# Exam Topics: ACP-200 v3

## Confluence Server Administration

### Version 3

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Issue Date	Version	Exam Validated for Product(s)	Description
27 August 2019	V3	Confluence Server 6 Enterprise Releases	<ul style="list-style-type: none"><li>• Topics are reorganized under different sections as of March 2019.</li><li>• V3 adds the percent of the exam allocated to each topic.</li></ul>

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## Exam Topics

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### Application and Space Access and Permissions (20-30% of exam)

- Determine the appropriate use of application access, groups, and global and space permissions
- Identify and troubleshoot user settings
- Given a scenario, determine the impact of deleting or deactivating a user or group
- Given a scenario, assess the impact of user directory order and configuration
- Troubleshoot issues with users, groups and permissions

### Confluence Server Administration (15-25% of exam)

- Compare and contrast methods for backing up and restoring content in Confluence
- Identify the need for and the impact of re-indexing or flushing the cache
- Describe different ways to change the look and feel of Confluence
- Troubleshoot application level problems with Confluence and escalate when appropriate

### **Configuring Global Settings (5-10% of exam)**

- Identify Confluence configuration settings to match the organization's requirements (look and feel, logo, website links in the application navigator, default language etc.)
- Explain the benefits and implications of enabling Confluence's collaborative editing feature
- Determine which global settings to modify to meet business requirements (attachment settings, connection timeouts, remote API, recommended updates etc.)

### **Administering and Extending Confluence (5-10% of exam)**

- Compare and contrast the different hosting options of Confluence
- Demonstrate how to appropriately use the features of the universal plug-in manager (UPM)

### **Administering a space (15-25% of exam)**

- Compare and contrast the different export formats and options
- Compare and contrast ways of customizing the look and feel of a space (view and export)
- Determine whether to modify an existing space, and/or request a new space to meet business requirements
- Compare and contrast the features of blueprints and templates
- Troubleshoot issues with space configuration (templates, look and feel, layouts etc.)

### **Managing content in Confluence (25-35% of exam)**

- Predict the implications of updating the page hierarchy of a Confluence space (including page restrictions)
- Recognize the impact of creating, updating, moving and deleting pages in a Confluence space
- Based on requirements, recommend appropriate macro usage
- Troubleshoot issues with space content (content structure, page restrictions, trash, macro usage)