

Exam Topics: ACP-200

Confluence Server Administration

Version 2

Issue Date	Version	Exam Validated for Product(s)	Description
1 March 2019	V2	Confluence Server 6	Topics are reorganized under different sections.

Exam topics are subject to change. Visit atlassian.com/certification to ensure you have the most up-to-date topics.

Exam Topics

Application and Space Access and Permissions

- Determine the appropriate use of application access, groups, and global and space permissions
- Identify and troubleshoot user settings
- Given a scenario, determine the impact of deleting or deactivating a user or group
- Given a scenario, assess the impact of user directory order and configuration
- Troubleshoot issues with users, groups and permissions

Confluence Server Administration

- Compare and contrast methods for backing up and restoring content in Confluence
- Identify the need for and the impact of re-indexing or flushing the cache
- Recognize the benefits of having production and non-production instances
- Describe different ways to change the look and feel of Confluence
- Troubleshoot application level problems with Confluence and escalate when appropriate
- Troubleshoot issues after an upgrade and understand the impacts of roll-back

Configuring Global Settings

- Identify Confluence configuration settings to match the organization's requirements (look and feel, logo, website links in the application navigator, default language etc.)
- Explain the benefits and implications of enabling Confluence's collaborative editing feature
- Determine which global settings to modify to meet business requirements (attachment settings, connection timeouts, remote API, recommended updates etc.)

Administering and Extending Confluence

- Compare and contrast the different hosting options of Confluence
- Demonstrate how to appropriately use the features of the universal plug-in manager (UPM)

Administering a space

- Compare and contrast the different export formats and options
- Compare and contrast ways of customizing the look and feel of a space (view and export)
- Determine whether to modify an existing space, and/or request a new space to meet business requirements
- Compare and contrast the features of blueprints and templates
- Troubleshoot issues with space configuration (templates, look and feel, layouts etc.)

Managing content in Confluence

- Predict the implications of updating the page hierarchy of a Confluence space (including page restrictions)
- Recognize the impact of creating, updating, moving and deleting pages in a Confluence space
- Based on requirements, recommend appropriate macro usage
- Troubleshoot issues with space content (content structure, page restrictions, trash, macro usage)