

Exam Topics: ACP-200 Confluence Server Administration

Issue Date	Exam Validated for Product(s)
06 Apr 2020	Confluence Server Enterprise Releases

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Application and Space Access and Permissions (20-30% of exam)

- Determine the appropriate use of application access, groups, and global and space permissions.
- Identify and troubleshoot user settings.
- Given a scenario, determine the impact of deleting or deactivating a user or group.
- Given a scenario, assess the impact of user directory order and configuration.
- Troubleshoot issues with users, groups and permissions.

Confluence Server Administration (15-25% of exam)

- Compare and contrast methods for backing up and restoring content in Confluence.
- Identify the need for and the impact of re-indexing or flushing the cache.
- Describe different ways to change the look and feel of Confluence.
- Troubleshoot application level problems with Confluence and escalate when appropriate.

Configuring Global Settings (5-10% of exam)

- Identify Confluence configuration settings to match the organization's requirements (look and feel, logo, website links in the application navigator, default language etc.).
- Explain the benefits and implications of enabling Confluence's collaborative editing feature.

- Determine which global settings to modify to meet business requirements (attachment settings, connection timeouts, remote API, recommended updates etc.).

Administering and Extending Confluence (5-10% of exam)

- Compare and contrast the different hosting options of Confluence.
- Demonstrate how to appropriately use the features of the universal plug-in manager (UPM).

Administering a space (15-25% of exam)

- Compare and contrast the different export formats and options.
- Compare and contrast ways of customizing the look and feel of a space (view and export).
- Determine whether to modify an existing space, and/or request a new space to meet business requirements.
- Compare and contrast the features of blueprints and templates.
- Troubleshoot issues with space configuration (templates, look and feel, layouts etc.).

Managing content in Confluence (25-35% of exam)

- Predict the implications of updating the page hierarchy of a Confluence space (including page restrictions).
- Recognize the impact of creating, updating, moving and deleting pages in a Confluence space.
- Based on requirements, recommend appropriate macro usage.
- Troubleshoot issues with space content (content structure, page restrictions, trash, macro usage).