

APB-332 Exam Topics | Jira Cloud Essentials

V1 | June 2020

Scrum and Kanban Features (20%-30% of exam)
Describe the features and benefits of Scrum and Kanban.
Recommend ways to improve flow in Kanban using the backlog, WIP limits, pull vs. push, and queues.
Analyze and evaluate the use of scrum artifacts in Jira (product backlog, sprint backlog, sprint goal, sprint board, reports).
Projects, Boards, and Workflows (20%-30% of exam)
Describe differences between Jira Cloud classic vs. next-gen projects and project templates.
Given a scenario, recommend the proper configuration of board columns, workflow and statuses.
Recommend the configuration of a software board to meet business requirements.
Recommend configuration changes to board filter, quick filters, swimlanes, board card layout, card colors, next-gen rules.
Given a scenario, troubleshoot the configuration of a software project or board.
Describe users and roles in a project (standard users, project administrators, next-gen project access).
Issues and Issue Types (20%-30% of exam)
Describe the usage and purpose of system fields (Summary, Description, Reporter, Assignee, Status, Resolution).
Evaluate ways to enrich issues (comments, custom fields, labels, attachments, links, time tracking, developer information).
Given a scenario, evaluate the proper configuration of issue types, including use of epics, roadmaps, subtasks, convert to issue feature.
Demonstrate ways to stay informed (watch options, Notifications icon) and to notify other team members (@ mention, share issues, share filters).
Search, Dashboards, Reports (15%-25% of exam)
Recommend the use of boards, search, reports, and dashboards to view a project's progress.
Given a scenario, recommend a filter to meet business requirements (private/shared filter, filter column configuration, board filter and sub-filter, quick filters).
Given a scenario, write a JQL query to meet business requirements (using multiple clauses, operators, and functions).
Configure a dashboard with gadgets to meet business requirements.

Describe the outcomes of a bulk change operation.
Analyze information from agile reports (Cumulative Flow Diagram, Burndown Chart, Sprint Report, Velocity Chart, Epic Report, Epic Burndown).
Jira Ecosystem (5%-10% of exam)
Describe the differences between Jira Cloud vs. Jira Server/Data Center.
Recognize the Jira family of products.
Recognize the purpose of Atlassian Marketplace.
Recognize the benefits of Confluence integration (link pages, create Confluence retrospective page) and developer tool integration (view developer information in issues).