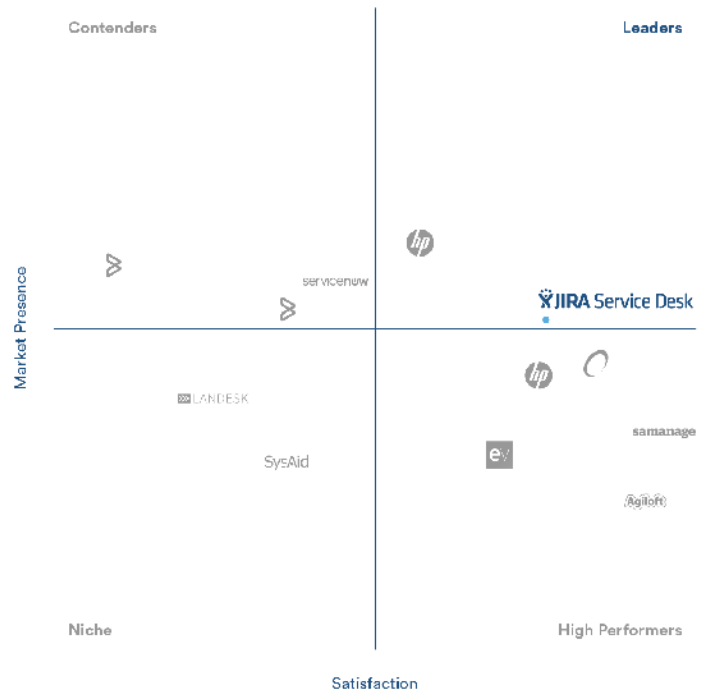


A beautifully simple service desk built on JIRA

TRUSTED BY OVER 15,000 IT TEAMS

JIRA Service Desk is easy to use and simple to set up, and it has everything your IT teams need out-of-the-box including ITIL PinkVERIFY™ certified service request, incident, problem, and change management processes.



JIRA Service Desk is recognized as a leader in service desk software by G2Crowd

Top 3 reasons why customers choose JIRA Service Desk

1

Easy to use and set up

Clean, intuitive portal that makes it easy for customers to ask for help.

2

Integrates with JIRA Software

You already love using JIRA Software? Connect developers with IT by integrating JIRA Service Desk with JIRA Software.

3

Adapts to your needs

Software so flexible that we support any resolution, escalation, or change process you might dream up.

The best things in life are (almost) free

Small teams

\$10

per month
for up to 3 agents

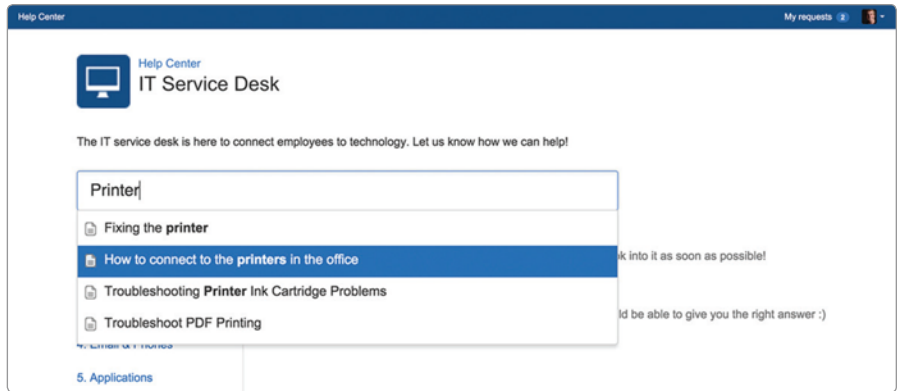
Growing teams

\$20

per agent / month
for 4+ agents

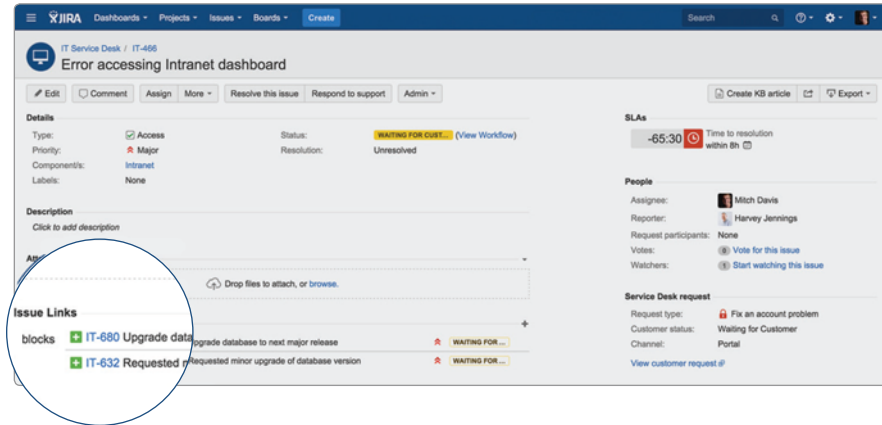
Help customers help themselves

Self service happens when your customers discover helpful information. Make it easy to ask for help with smart, automated knowledge-base suggestions.



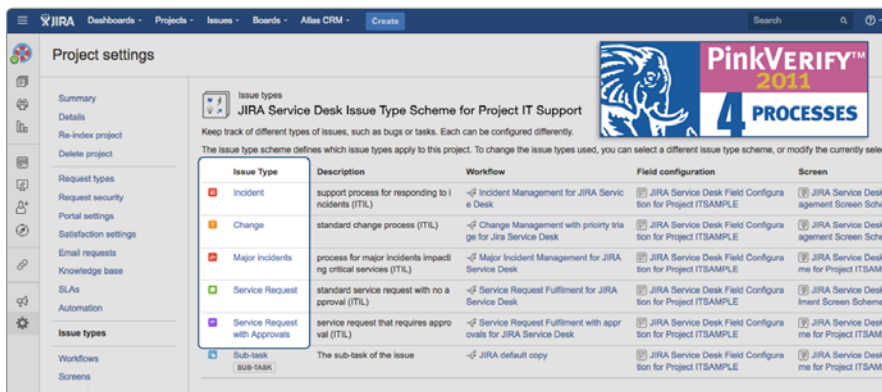
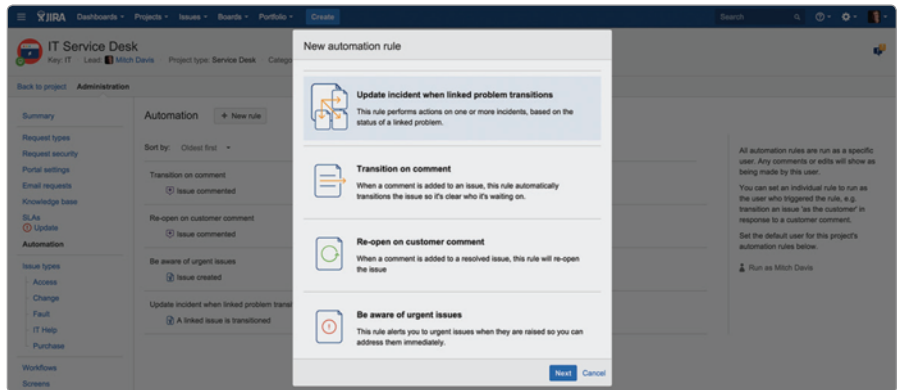
Integrate with JIRA Software

If your software teams already use JIRA Software, you can connect IT tickets to the dev team's backlog. Get to the root cause of problems before they escalate.



Automate those repetitive tasks

Is your team stuck in gear with repetitive tasks or missing priority requests? Set up automations so your agents can focus on solving the important stuff and help lighten the workload.



Get an ITIL-certified service desk

JIRA Service Desk is PinkVERIFY™ certified for service request, incident, problem, and change management. Get started in minutes with built-in best practices and easily adapt the ITIL framework to meet your needs.